

**2001 HIV/AIDS CARE SERVICES NEEDS ASSESSMENT
PROVIDER INTERVIEW**

POPULATION:_____

NAME _____

TITLE/POSITION _____

AGENCY _____

PHONE _____

Approximately how many PLWH in the target population have you worked with in the past year?

CLIENT DEMOGRAPHICS: How would you characterize your client population in each of the following areas? Have you observed any trends or changes in the make-up of your caseload in these areas in the past year?

1) Sex:

2) Age:

3) Race/ethnicity:

4) Place of residence (Seattle/South KC/East KC/Homeless):

5) Primary language:

6) Annual income:

7) Transmission category:

8) Immigration status:

9) History of incarceration:

HEALTH INDICATORS: Tell me about how your clients are doing in regards to each of the following health indicators. Are there any changes or trends you've observed in these areas in the past year?

1) HIV health status:

2) Access to/compliance with HIV medications:

3) Mental health status:

4) Substance use status:

REFER TO THE SERVICE COMPARISON LIST: As you know, we conducted surveys of providers and consumers earlier this year. We'd like to ask your opinion on some of the results and how they relate to the specific population you serve (NOT just your clients, but the entire sub-population.)

1. In general, have you seen any trends or change in the kinds of services your clients are using or seeking in the past year versus several years ago?
2. Let's start with how consumers prioritized the services available to them, in other words, what services they thought were most important. Here's a comparison between your population and other consumer populations. Do you have any insights on the highlighted results?

Are there any other results on the list that stand out for you?

3. Now let's look at the services that consumers said help them access medical care, in other words, what services they thought were most important to help them get or keep medical care. Here's a comparison between your population and other consumer populations. Do you have any insights on the highlighted results?

Are there any other results on the list that stand out for you?

4. And finally, here's a look at which services consumer identified as gaps, in other words, what services they need but don't think they can get. Here's a comparison between your population and other consumer populations. Do you have any insights on the highlighted results?

Are there any other results on the list that stand out for you?

5. Are there any specific barriers that impede your clients' ability to access services? If so, what are they?

How would you suggest we begin to work to overcome the barriers which make it difficult or prevent your clients from receiving services they need?

Any further comments or suggestions?